

The operating rules of the Fitness center Factory Pro - Summary

("Operating rules")

The use of this partial elevator, according to the Operating rules, is obligatory for the members of the Fitness center Factory Pro (hereinafter referred to as the "Centers" and singularly as the "Center") operated by **Factory Pro Prague, a.s.**, with its registered office at: Prague 5, Nádražní 762/32, zipcode 150 00, Company identification No.: 281 99 375, incorporated in the Commercial Register kept by the Metropolitan Court in Prague, Section B, Insert 12910 (hereinafter referred to as the "Operator").

The Member means any natural person who has concluded the membership contract with the Operator or a person who has the membership status on the basis of the contract concluded between the Operator and the third person in its favor (hereinafter referred to as the "Contract"). The Members for the purposes of these Operating rules means the persons, which were allowed to enter the Center on the basis of the prepaid one-time entry or any other way. The Members must be over the age of 16.

Possibly from 15 years with the written consent of parents.

Entering the Center in order to use the offered services, the Member undertakes to respect the Operating rules. The full text of the Operating rules is publicly available in the areas of each Center and also on the website www.factorypro.cz.

Article I. - General information

1. Location and opening hours of the Center

Address and operating hours of each Center is published on the website www.factorypro.cz. The operating time is also always publicly available in the areas of each Center. The Members are required to terminate their sporting activities no later than a half hour before the end of the operating time of the Center and to leave its areas at the latest by the end of the operating time of the Center. The Operator reserves the right to extend or shorten the operating time of the Center as needed.

2. Services and facilities of the Center

The Center is intended for the public use of recreational sports. The Center provides services associated with a healthy lifestyle, gym services, cardio zones and some centers have rooms for aerobics, relaxation, massages and children's playground. Each Member is made aware of the placement of individual facilities in the Center and the provided services at the presentation of the Centre before signing the Contract and, where appropriate, also at the first visit to the Center.

Prices for the use of the facilities of the Center and prices for the provided services that are not included in the relevant type of membership, i.e. are not covered by the member fee, shall be conformed to the currently in force price list of the Operator. Information about services and facilities, the use of which is included in the different types of membership and the price list are publicly available in the areas of the Center and on the website of the Center.

Article II. - Rules for use of the facilities and services of the Center

1. The safety rules of the Center

The Members carry out all the sports activities in the Center on their own responsibility and risk. Members are not allowed to carry out the sports activity in the Center, if they are sick, injured, regularly use drugs or other substances which may in any way affect their physical or mental abilities, or are otherwise indisposed to the sporting activities.

The entrance to the Center and use of all its facilities and/or services under the influence of narcotic drugs or psychotropic substances is completely prohibited. The Member must not be slightly drunk or drunk in the center, in such case – the Member would be taken out of the center. Using facilities and services of the Center, the Members are required to ensure that the principles of personal security are respected, both the other Members' and their own, and to respect the instructions of the staff of the Center.

First aid is provided, in case of assisted use of the facilities of the

Center, by the competent personal trainer or a receptionist. In other cases, first aid is provided at the reception of the Center, which is equipped with the medical treatment in accordance with the relevant legislation.

2. Rules of conduct in the Center

Members are required to act during their presence in the Center in a manner that does not restrict the use of the facilities and services of the Center by the other Members.

In all areas of the Center it is forbidden to smoke, to manipulate with fire, to consume any reheated food, to consume alcohol outside the relaxation room, to bring animals to the areas of the Center, to enter the common areas of the Center in inappropriate clothing, to enter the areas of the Center reserved for the opposite gender or to behave in conflict with good manners.

The Members are required to use turnstiles for their entry and exit into/from the work out rooms, i. e., to the gym, exercise and relaxation rooms. The Member is always required to pass the turnstiles, i.e. to attach the card to the turnstile's card scanner and to pass through. If the entry is denied to the Member, the capacity of the sports area is probably exhausted, in this case, the client should ask at the reception of the club for more information (the Member can make a reservation for a group lesson in advance – the section of the reservation of the services).

Crawling through or jumping over the turnstiles, or other circumventions of the turnstiles represent the serious violation of operating rules and will lead to termination of membership and deactivation of the membership card without any compensation.

The Members are required to adapt their sports clothing to the principles of personal hygiene and decent behavior with regard to the specific place where the Center is located. The Members are required to enter the Center only with clean shoes (not outdoor) and suitable sports clothing. The Operator reserves the right to determine the conditions of the appropriate clothing and also at its discretion to ask the Member who will not be appropriately dressed to leave the Centre or to change the clothes.

At the sports club the Members are required to respect the following principles of hygiene in the relaxing area. Before entering a hot tub or sauna - to take a shower. For entry to the sauna room – to use a sheet or a towel. To enter the sauna only without a swimsuit in the entire area of relaxation – to behave quietly and considerately.

Personnel authorized by the Operator to ensure safety and order at the Center are entitled at any time to ask the Members, whose behavior violates the Operating rules, in particular, disturbs or restricts other Members, to leave the Center. The Member is obliged to comply immediately, in the opposite case; the Member may be taken out from the Center.

3. Reservation services

Reservation service means the reservation services, which take place regularly at the negotiated time and provided to the Member for a period of max. 14 days. Booking lessons can be done through the online reservation system on the website factorypro.cz. After creating a card there will be automatically generated Your password for free. Reservation of lessons is for free. For booking it is necessary to have on the card minimum credit amount of 40 CZK for each booking. Number of bookings is not limited; it is possible to make one booking of one client for one session. Confirmation of the booked lesson you will receive on your email. The reservation can be canceled for free no later than 8 hours prior to the start of the lesson or for a fee 20 CZK within one hour prior to the start of the lesson. Confirmation of cancellation you will receive on your email. **Non-used reservation** is charged with 40 CZK.

4. Facilities for visitors

In the facilities for visitors there are locker boxes for storage of personal items and clothing. The facilities are divided for men, women and disabled people (while each area has its own social facility (showers and WC) with the complete sanitary equipment.

5. Rules for storage of personal items using services and facilities of the Center

For keeping the clothes while using services and facilities of the Center the Members can use available men's lockers that can be locked using a padlock located in the areas of the Center and women's lockers, that are controlled by the chip card. For keeping

the valuables the Members can use safe boxes. A safe key is available at reception. It is forbidden to keep any keys away from lockers and safes when leaving outside the Center. The visitor is obliged to duly hold the key or chip card from the locker and, if necessary, to keep the safe key and is liable for any damage incurred by the operator by their loss, damage or misuse.

When using men's changing rooms:

At the reception of the Center it is possible to purchase or to rent a padlock for a fee according to the current pricelist. Before leaving the Center the Members are always required to empty the locker and safe lockers and leave it open. The locker and safe locker, which will not be empty by the end of the working time of the Center on any given day, will be opened by the staff of the Center for using available open space. The client is hereby clearly warned that there can be some damage or devaluation of the object, which it was locked by, in violation of regulations of the Center. According to the relevant legislation the contents of the locker or safe locker will be perceived as a found and abandoned thing, and in accordance with existing legislation, it will continue to be treated this way. Things found and abandoned will be sealed and kept in the spaces of the Center for a period of 14 days. At this time it will be possible to pick it up at the reception of the Center. The fee for the costs of opening the locker and safe lockers amounts to 800 CZK.

The Operator is not responsible for valuables and other things of a higher value (e.g. jewelry, money, electronics or other items (including clothing and accessories) in cumulative value in excess of 5000,- CZK) stored in the lockers. Such things the Members can keep in special safe lockers placed near the reception of the Center. For the possible loss or damage of the key for the safe lockers is responsible the relevant Member. The Center management is not responsible for any loss of personal items left in the areas of the Center outside the places specially designed for it (see above). The Center is entitled to receive an appropriate remuneration for the damage from the Member and the Member is required to apply this right immediately after the damage occurred, i.e. before leaving the areas of the Center on that particular day.

When using women's changing rooms:

Each locker is controlled by a chip card. The operating instructions can be found inside each electronic locker. The customer is obliged to leave locker empty and open before leaving the Center. If the locker is left closed after leaving the center, it will be deactivated and opened.

Things forgotten and found in our club are kept for 14 days in the reception area. Upon expiry of this period, the goods will be disposed of in accordance with the relevant legislation.

6. The rules of sporting activities

Members are required during sports activities in the Center to respect the Operating rules, the instructions of trainers and other staff of the Center and/or the Operator, and to use the equipment of the Center gently. While using the services and facilities of the Center, the Members are required to behave so as to allow undisturbed use of the services and facilities of the Center by the others.

During training with dumbbells the Members are required to use the spinlock collars. The dumbbells, dumbbell bars and other metal objects the Members are required to put aside on racks designed for this purpose and not on the leather coverings of the benches and other equipment.

It is prohibited to step on the leather coverings of the equipment with the shoes. After completion of the training the Member is obliged to set up the equipment or the tool into its previous position and to put it back in its place.

Any adjustments and moving of racks, machines or other equipment of the Center is prohibited. Members are obligated to prevent, within its capabilities, the damage to the equipment of the Center, possibly to report detected damages to the reception of the Center. In case of finding the defect threatening the safety of its user, in opinion of the Member, the Member is obligated to report it to a present employee of the Operator and do not use this equipment.

7. Personal training sessions

An exercise program, correctness of performing exercises and questions of proper nutrition the Members may consult only with a personal trainer – an external employee of the Operator, with whom

the Members can also arrange an individual training or a training plan. Price of individual training sessions is not included in the price of membership and depends on the agreement with a specific personal trainer.

The Members are prohibited from using in the areas of the Center their own personal trainer, especially for reasons of safety and to ensure the quality of provided services.

8. The rules of hygiene

Each Member is obliged to use their own clean towel during sporting activities, so the equipment of the Center, which they used, was kept clean. A towel may be rented at the reception of the Center for a fee according to the current pricelist. After completion of the exercise with the cardio machines the Member is always obliged to wipe the points of contact with a paper towel sprayed with antiseptics, which are available in the areas of the cardio-zone. Social facilities (showers and WC) are available in the locker room, separately for men and women.

Article III. - Final provisions

The Operator is entitled to the Operating rules at any time, unilaterally amend or supplement them. The modified or supplemented Operating rules shall take effect on the date of its publication in the areas of the Center. It is always available and published in the areas of the Center and on the website of the Center. The Operator does not provide the Members with the parking space. If appropriate, any complaints about the quality of the provided services or deficiencies of the equipment of the Center, the Members may submit via e-mail, in person, or any other way to one of the senior staff of the Center.

These operating rules are valid from the date of 10. 1. 2017

The operating rules updated the date of 1.7.2019